



Annual Report

2018/19



northern
beaches
council

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Mayor's message

We delivered \$102.5m of capital works projects this year, creating new facilities and restoring existing facilities. New facilities completed this year include two major playgrounds, Tania Park at Balgowlah Heights and Berry Reserve at Narrabeen. These beautiful playgrounds are able to be used for play by people of all abilities. Opening of the Berry Reserve Playground coincided with the reopening of the refurbished Tramshed Community Arts Centre with the cleverly restored heritage tram alongside Pittwater Road.

We also built new facilities at Manly Dam and North Narrabeen Reserve. Renewal works of note include South Palm Beach Pavilion and renewal works across our community buildings.

We're making it easier for you to get around. We doubled the budget for new footpaths in 2018/19 which allowed us to deliver 8.4 kilometres of new footpath in total. We prepared the Northern Beaches Walking Plan to set out Council's directions and priorities to guide delivery of new footpaths across the region.

I am proud to say that all of our childcare centres met or exceeded National Standards again this year. Our Harbour View Children's Centre benefitted from a refurbishment that has increased the spaces available for children under three years of age.

Over 2,000 people served as community volunteers this year undertaking roles that included Meals on Wheels, Manly Art Gallery & Museum, Libraries, Bushcare, Cemeteries, Environment Centres and Manly Visitor Information Centre. Volunteers also supported a range of community events, such as Taste of Manly, Anzac Day and the Northern Beaches Art Prize. We've updated our webpage information on volunteering in our community this year, so if you've ever thought of signing up, now may be your time.

I'd like to thank our community for engaging with us throughout the year on our major projects, for coming along to Council meetings and for meeting with your elected representatives throughout the year. More than 8,200 people attended our community engagement events and our community engagement webpages were visited almost 100,000 times. We are listening and your continued feedback on our services really helps us to deliver on what is important to you.

A handwritten signature in black ink that reads "Michael Regan". The signature is fluid and cursive, with a long horizontal line extending to the right.

Michael Regan
Mayor



Chief Executive Officer's message

I am proud to commend to you the annual report for 2018/19. In my first full year at Northern Beaches Council I have enjoyed working with you and my team to deliver outcomes from our Community Strategic Plan.

It has been a busy year with Council excellence recognised through the receipt of many awards and accolades, which are listed in this report. Of particular note this year are the staff that entered the prestigious Australasian Management Challenge run by Local Government Professionals Australia NSW. I'm pleased to say that we won.

Responsible financial management: Northern Beaches Council is in a strong financial position and we take accountability for spending and service delivery very seriously. The Council achieved an operating surplus of \$9.9m excluding grants and contributions received for capital expenditure. The Council's financial position is sound, exceeding all financial indicator benchmarks and achieving a balanced funding result. We also actively reinvest the efficiencies that are generated by our business, in order to deliver the best possible services.

Continued service improvement: This year we enhanced our organisation through the introduction of six directorates to respond more effectively to our Community Strategic Plan. They are Planning and Place, Community and Belonging, Corporate and Legal, Workforce and Technology, Transport and Assets, as well as Environment and Sustainability. I have recruited an experienced and energetic management team to lead our organisation into the future.

Enhanced community engagement and responsiveness: This year, we have introduced a few new services to enhance community engagement and responsiveness to your requests. Our Community Liaison Officer position was created to closely liaise with resident and community groups across the Northern Beaches. In addition, our newly established Public Place team of five staff was introduced to deliver improved quality and timely services to the community. They are in place to identify and follow up on matters of concern, such as graffiti, dumped waste, potholes, and cleansing/cleaning vandalism. If you see something that requires our attention, let us know.

Thank you to the staff team that has delivered services to our community. Through commitment, dedication and adherence to our values, we have had a year of notable achievements. I hope you enjoy reading about them in this report.

Ray Brownlee PSM
Chief Executive Officer



Performance results at a glance



59 performance measures

85% met or above target



47 satisfaction measures

96% statistically on par with target or statistically higher than target



102 operational projects

85% completed or progressing on schedule

Target 80%



125 capital projects

82% completed or progressing on schedule

Target 80%

	<p>Greater Sydney Commission – Planning Awards</p> <ul style="list-style-type: none"> Community Collaboration Award – Northern Beaches Hospital Precinct Structure Plan – special commendation
	<p>Keep Australia Beautiful – Sustainable Cities Awards</p> <ul style="list-style-type: none"> Response to Climate Change Award – <i>Industry Guide on Climate Change Impacts on the Useful Life of Infrastructure Assets</i> – joint winner with co-author Institute of Public Works Engineering Australasia Environmental Communications Award – <i>Swap This For That</i> campaign to reduce plastics use – winner Overall Sustainable Cities Award – finalist
	<p>National Local Government Customer Service Network</p> <ul style="list-style-type: none"> Innovation in Customer Service Award – <i>Online Customer Relationship Management (CRM) customer portal for customer enquiries and requests</i> – winner
	<p>Institute of Public Works Engineering Australasia</p> <ul style="list-style-type: none"> Local Government Excellence in Road Safety - <i>Road Safety calendar</i> – joint winner with partner councils of northern Sydney <p>Institute of Public Works Engineering Australasia (NSW)</p> <ul style="list-style-type: none"> Special Transport Integration Hub Award - <i>Church Point car park and seawall project</i> – winner Special Heritage Award - Refurbishment of Heritage Sydney Tram (Narrabeen Tramshed) – winner - restoration done by The Forest Men’s Shed
	<p>Local Government Professionals Australia NSW – Australasian Management Challenge</p> <ul style="list-style-type: none"> Team – “Smells Like Team Spirit” – won the NSW competition



Academy of Interactive and Visual Arts (International)

- Silver Communicator Award - Cause Marketing for Integrated Campaign - Swap This For That video – winner gold award of excellence
- Gold Communicator Award – Public service - Swap This For That video – winner gold award of excellence
- Silver Communicator Award – Education - Northern Beaches News: Live at Nippers Carnival videos (Nippers take on SUP) – winner silver award of distinction



Local Government Professionals Australia NSW – Excellence Awards

- Asset Management and Infrastructure Initiatives – Church Point Precinct Upgrades – finalist
- Community Development and Services – Innovation in Structure – Community Librarian - finalist
- Community Development and Services – Nourishing Little Scientists and Engineers – finalist
- Community Development and Services – Supporting Reconciliation Across our Education and Care Services - finalist
- Community Partnerships and Collaboration – Tiny Doors – finalist
- Creative Communities – Creative Made – finalist
- Creative Communities – Tiny Doors - winner
- Excellence in People and Culture - Innovation in Structure – Community Librarian - highly commended
- Service Delivery Initiative – Three into one does go: Migrating from three to one Library Management Systems – highly commended
- Environmental Leadership and Sustainability – Swap This For That – say no to single use plastics - finalist



Local Government NSW – RH Dougherty Awards

- Excellence in Communication – Northern Beaches Hospital Precinct Structure Plan – joint winner – Division C
- Excellence in Communication – Northern Beaches Brand Roll Out - special commendation – Division C

Local Government NSW – Excellence in the Environment Awards

- Climate Change Action - Building resilience into infrastructure assets project - highly commended – Division C
 - Innovation in Planning, Policies and Decision Making - Protecting public and private assets at Collaroy-Narrabeen Beach – winner – Division C and Overall Category Winner
-



Our Council

On 12 May 2016, the Governor of NSW proclaimed the merger of the former Manly, Warringah and Pittwater Councils and the creation of the Northern Beaches Council. The first elections of the new Council were held on 9 September 2017 and fifteen Councillors were elected to represent the Northern Beaches community for the term 2017-2020.

The Mayor and Deputy Mayor are elected by Councillors with the Mayor elected for a two year term and the Deputy Mayor elected for a one year term. On the 26 September 2017, The Mayor, Michael Regan was elected. On the 25 September 2018, Deputy Mayor, Sue Heins was elected, replacing Cr Candy Bingham.



Curl Curl Ward



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(Mayor)
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Frenchs Forest Ward



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Manly Ward



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Narrabeen Ward



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Vincent De Luca OAM
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Sue Heins
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Pittwater Ward



Kylie Ferguson
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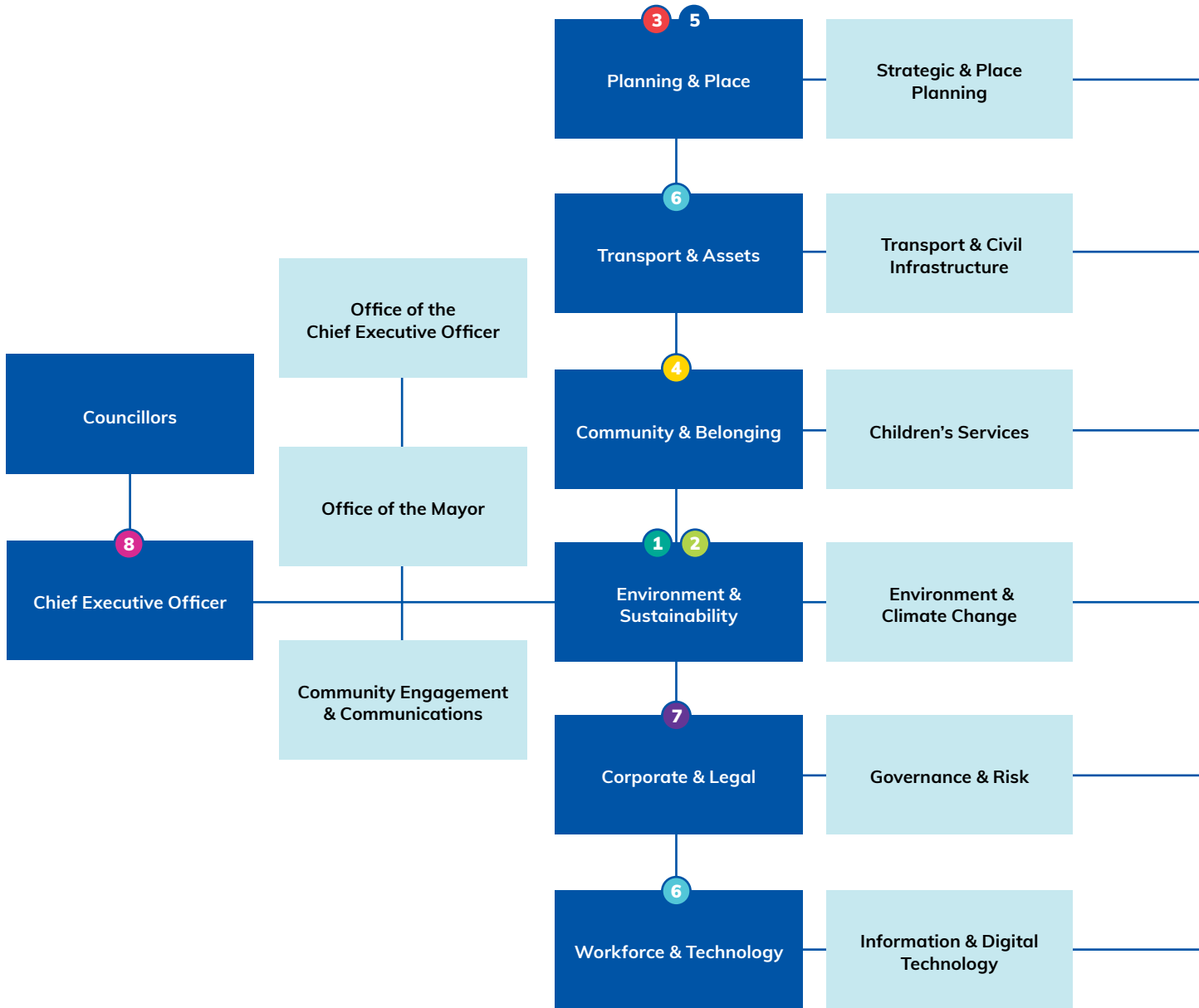
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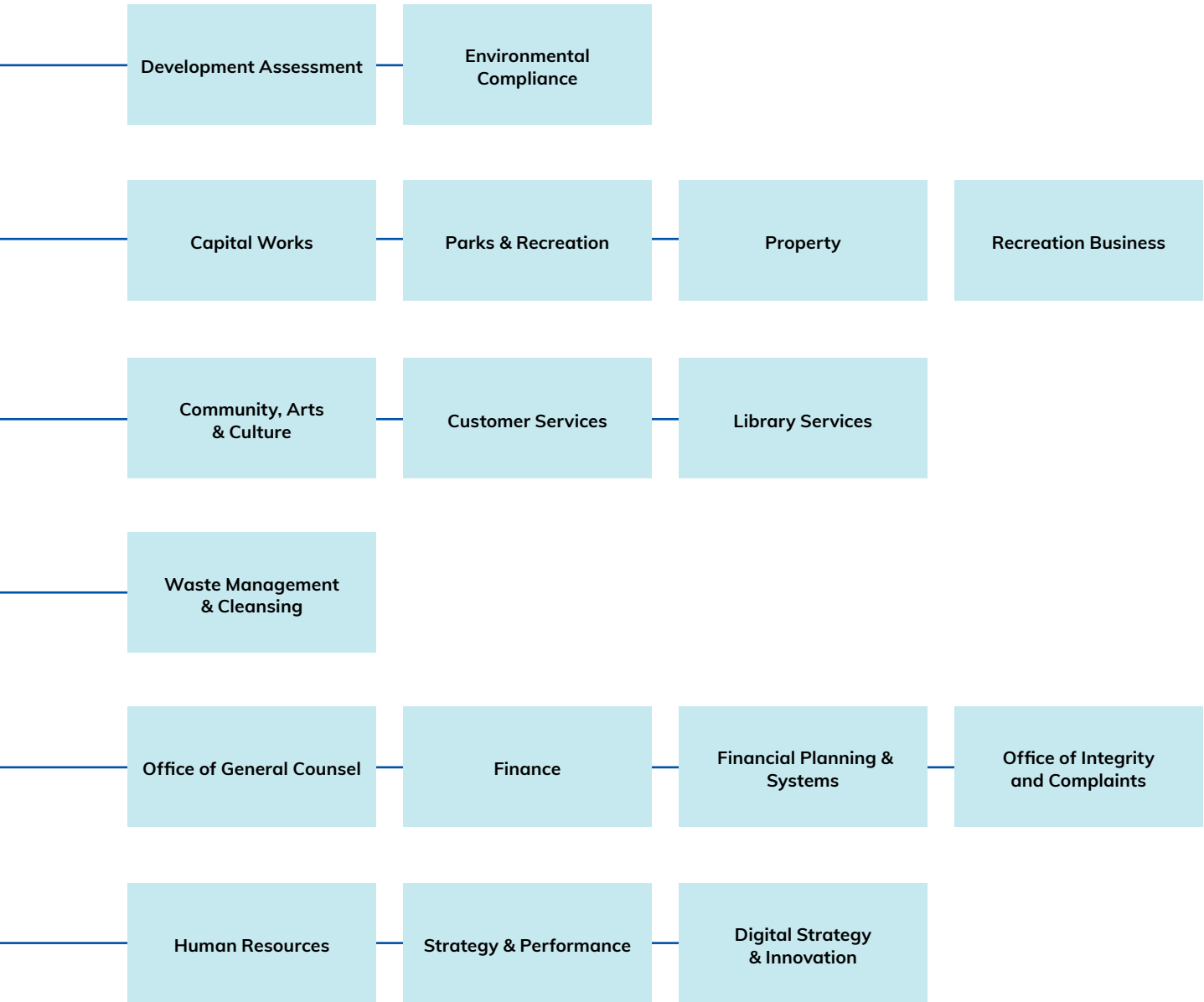
Our organisation

Our organisation's structure is aligned to the community's goals and strategies in the Community Strategic Plan 'Shape 2028'



Community Strategic Plan Outcomes

- 1 Protection of the Environment
- 5 Vibrant Local Community
- 2 Environment & Sustainability
- 6 Transport, Infrastructure & Connectivity
- 3 Places for People
- 7 Good Governance
- 4 Community & Belonging
- 8 Partnerships & Participation



Our Chief Executive Team



Mr Ray Brownlee, PSM, MBA, B.E (Hons).

Chief Executive

Ray is a highly regarded leader and local government professional with over 30 years' industry experience. At the heart of Ray's approach to leadership is his passion for customer service, open and transparent dealings with the community and accountability at all levels. Ray is well known for his commitment to community building at the grass roots level.



David Kerr, M.U(URP), B.A

Director Community and Belonging

David has more than 20 years' experience in local government and has worked across a broad range of portfolios during his career.

His diversity of experience, combined with his drive to improve services through innovation and creativity are valuable additions to our Chief Executive Team

David leads the team whose service provision covers community, arts and culture, customer service, libraries and children's services.



Todd Dickinson, B.Eng (Hons), MIEAust

Director Environment and Sustainability

Todd has over 20 years' experience in both the public and private sectors across a range of specialities in Australia, Europe and Canada, including strategic and on-ground environmental management, impact assessment, emergency response, capital works delivery, IT systems and business development.

Todd's history of achievement lends itself well to the delivery of services in environment and climate change, as well as waste management and cleansing.



Jeff Smith, CPA GAICD
Director Corporate and Legal

Jeff is a strategic leader in local government. He has experience across a broad diversity of portfolios including corporate and financial planning, financial operations, human resources, administration services, business systems, technology systems and spatial systems departments.

Jeff leads the team that is responsible for governance and risk, financial services and financial planning and systems. The Office of General Counsel and the Office of Integrity and Complaints also form part of Jeff's area of responsibility.



Louise Kerr, BTP (Hons)
Director Planning and Place

Louise has a career spanning more than 25 years with experience in development assessment, strategic planning, environmental and building compliance and regulation.

Louise's leadership and communication capabilities, together with a strong achievement and results focus has seen her transform service areas to enhance service delivery and customer service.

Louise's areas of responsibility cover strategic and place planning, development assessment and environmental compliance.



Jorde Frangoples, B.E, MBA, GAICD
Director Transport and Assets

Jorde's strengths include more than 25 years' experience in local government. He has an excellent understanding of the issues relating to service delivery, people management both internally and externally, as well as the provision of infrastructure.

Jorde leads the team that delivers transport and civil infrastructure programs, capital works, parks and recreation, property and recreation business



Karen Twitchett
Director Workforce and Technology

Senior experience in human resources, corporate affairs, IT deployment, change management, project management and organisational development are what Karen brings to the team.

With experience that includes major corporates as well as non-government organisations, Karen provides a refreshing perspective to the Northern Beaches team.

Karen is responsible for information and digital technology, human resources, strategy and performance and digital strategy and innovation.

Corporate values

Trust

being open brings
out our best

- Be transparent and honest through open two way communication
- Be sincere by actively listening to others and encouraging a shared understanding
- Be courageous by taking and sharing accountability
- Be adaptable and receptive to change

Teamwork

working together
delivers

- Be caring by thinking of the needs of others
- Be flexible to focus on a common goal by considering the diverse views of others
- Be loyal, supportive and helpful towards other people to develop harmonious relationships
- Be open to share knowledge and to recognise the contributions of others

Respect

valuing everyone
is how we make
a difference

- Be inclusive and culturally aware of others
- Be polite and have a genuine concern for the wellbeing of others
- Be prepared to give and receive feedback
- Be aware of your personal impact on others

Integrity

we are proud of
doing what we say

- Be reliable by honouring promises and meeting goals and deadlines
- Be honest by taking responsibility for your decisions and actions
- Be confident towards challenge in the pursuit for excellence
- Be familiar with policies and procedures and act lawfully at all times

Service

we care as
custodians for
the community

- Be focused on delivering the highest quality service in everything we do
- Be proactive and take ownership of the service provided internally and externally
- Be dedicated to making a difference to our community, protecting our environment and encouraging innovation
- Be proud to promote our vision and values

Leadership

everyone has
a leading role

- Be encouraging of others to enable problem solving and innovative ideas
- Be inspiring by fostering a workplace that supports continuous learning and efficiency
- Be work safe
- Be a role model of the values and behaviours

Our community's vision

Northern Beaches - a safe, inclusive and connected community that lives in balance with our extraordinary coastal and bushland environment.



Our community profile

Environment



1,460
native plant species



254 km²
land



540
native animal species



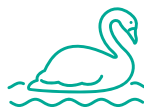
114 km²
national parks



80 km
coastline



17 km²
bushland



4
coastal lagoons



14 km²
public open space



7
catchments

Economy



\$16.53b
(grp) size of the local economy



113,810
local jobs



2.6%
unemployment



31,823
local businesses



18%
residents travel to work by
public transport



52%
working residents work locally



60%
residents travel to work
by vehicle



63%
have a full time job



54%
have a tertiary qualification

Community



3
theatres/galleries

Governance



2
federal representatives



122
sportsfields



21
surf club buildings



15
local councillors



20,000
on community engagement register



254
playgrounds



41
community centres



4
State Members



22%
residents are volunteers



15
rockpools



6
libraries



268,666
population



136
registered community groups



2
aquatic centres



15
council child care sites



101,629
dwellings



82
people on strategic reference groups



An aerial photograph of a coastal town built on a hillside overlooking a harbor. The harbor is filled with numerous white sailboats. In the foreground, a green and white ferry boat is moving across the blue water, leaving a white wake. The town features a mix of residential and commercial buildings, with a prominent church spire visible on the right. The sky is clear and blue.

Council's planning and reporting framework

Council’s planning and reporting framework

The integrated planning and reporting framework¹ requires every NSW council to undertake long term planning that is based on community engagement and ensures that activities are informed by long term plans for finances, assets and workforce.

The framework allows us to align our delivery program with priorities of our local community, as well as priorities from other government plans.

The framework gives Council and the community a clear picture of:

- Where we want to go (community strategic plan)
- How we will get there (delivery program, operational plan, resourcing strategy)
- How we will measure our progress (quarterly, annual and end of term reports)

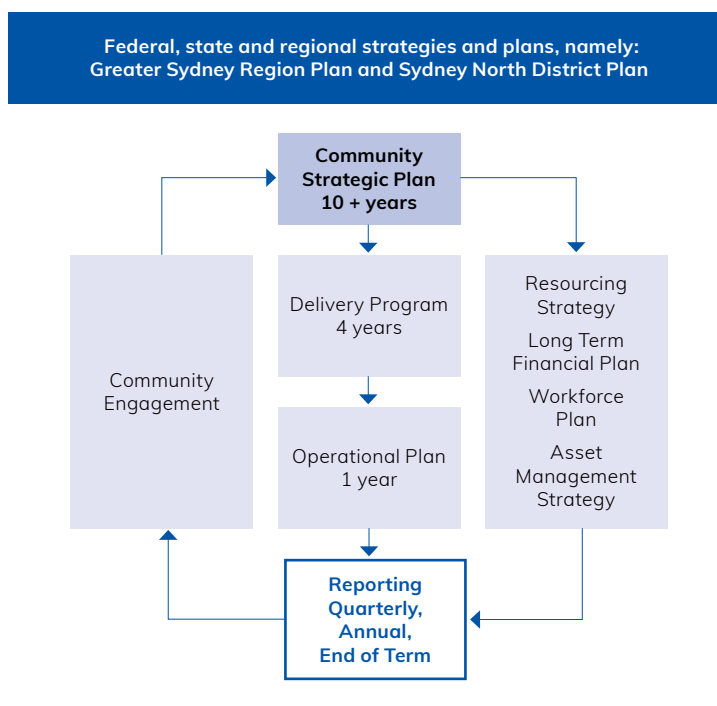
Community engagement in developing the delivery program for 2018-2021 indicated that there were seven key priorities for Council to focus on over the next three years:

- Environmental protection and sustainability - innovative ways to reduce and recycle waste

- Health and recreation - inclusive playgrounds and active lifestyles
- Planning for the future - integrated sustainable communities
- Community, arts and culture - showcasing artistic and cultural pursuits
- Creating vibrant centres and supporting business - activating spaces with vibrant, attractive streetscaping and nurturing small business and local employment
- Connected transport - advocating for better transport connections, integration and infrastructure
- Northern Beaches Council building our future - programs to drive efficiencies and how this will be reinvested.

This annual report contains highlights of our achievements in 2018/19 in two ways. Our summary pages show achievements as they relate to the seven key priorities and this is followed by a report from each of Council’s service areas based on their achievements for the year.

Figure 1
Integrated Planning and Reporting Framework



Our Community Strategic Plan (CSP) is our roadmap for the future of the Northern Beaches. It defines the community's vision and sets a direction for everything we do over the next ten years to make the vision a reality.

The CSP identifies a strong shared desire to protect and enhance the natural and built environments, to create more connected and caring communities, to embrace our diverse sports and recreational culture, and to live more sustainably in balance with the environment. The responsibility for making the long term community vision a reality rests with everyone.



Community Strategic Plan Outcomes and goals

Environment		Social	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging
Goal 1	Goal 4	Goal 7	Goal 10
Our bushland, coast and waterways are protected to ensure safe and sustainable use for present and future generations	Our Council is recognised as a community leader in environmental sustainability	Our urban planning reflects the unique character of our villages and natural environment and is responsive to the evolving needs of our community	Our community is stimulated through a diverse range of cultural and creative activities and events
Goal 2	Goal 5	Goal 8	Goal 11
Our environment and community are resilient to natural hazards and climate change	Our built environment is developed in line with best practice sustainability principles	Our neighbourhoods inspire social interaction, inclusion and support health and wellbeing	Our community feels safe and supported
Goal 3	Goal 6	Goal 9	Goal 12
Our community is well-supported in protecting the environment	Our community will continue to work towards sustainable use of resources	Our community is healthy, active and enjoys a broad range of creative, sporting and recreational opportunities	Our community is friendly and supportive

Economic		Civic	
Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation
Goal 13	Goal 16	Goal 19	Goal 21
Our businesses are well-connected and thrive in an environment that supports innovation and economic growth	Our integrated transport network meet the needs of our community	Our Council is transparent and trusted to make decisions that reflect the values of the community	Our community is actively engaged in decision making processes
Goal 14	Goal 17	Goal 20	Goal 22
Our economy provides opportunities that match the skills and needs of the population	Our community can safely and efficiently travel within and beyond Northern Beaches	Our Council efficiently and effectively responds to, and delivers on, the evolving needs of the community	Our Council builds and maintains strong partnerships and advocates effectively on behalf of the community
Goal 15	Goal 18		
Our centres attract a diverse range of businesses providing opportunities for work, education, leisure and social life	Our community can easily connect and communicate through reliable communication technologies		



Delivering on our community's priorities

Environmental protection and sustainability

Health and recreation

Planning for the future

Community, arts and culture

Creating vibrant centres and supporting business

Connected transport

Northern Beaches Council - building our future

Environmental protection and sustainability

We support our community to live sustainably. Taking action locally to tackle complex environmental challenges related to climate change, population growth, consumption and waste.

We are delivering programs to manage, protect and enhance more than 17km² of bushland, 80km of coastline from Manly to Palm Beach and around into Pittwater, seven catchments and four coastal lagoons. Progress against this priority over the last 12 months is below with more information on the service pages.

Sustainable waste projects

- Two new compactor bins installed at Shelly Beach increasing bin capacity with sensors to monitor fill levels
- Single use plastic program continues and wins five major awards internationally and locally
- 14 businesses signed up to the Swap for Good program to empower businesses in moving away from single-use plastics (commenced in June 2019) supported by two dedicated waste officers.

Restoring our bushland and protecting biodiversity

- Over 700 hectares of bush was regenerated across 350 reserves
- Culled 12 foxes and 404 rabbits to reduce pressure on native animals and plants.

Waterway protection

- Monitoring estuary health at the coastal lagoons and in Pittwater and commenced aquatic invertebrate sampling in Ingleside
- Rehabilitation and restoration works at Curl Curl Lagoon commenced
- Removal of sediment in Burnt Bridge Creek (Balgowlah), and revegetation at Frog Hollow Reserve (Avalon) and Campbell Parade (Manly Vale) to improving creek health.

Supporting our volunteers

- Over 8,000 hours of bush regeneration by our volunteers at 55 sites and Stony Range Reserve
- Two new bushcare groups formed at Dee Why and Long Reef.

Cities power partnership – reducing carbon emissions

- Five electric or electric hybrid vehicles in the fleet
- Solar panels installed at Cromer Administration Building and Balgowlah Depot plus a further 30 other sites generating over 320,000 kWh of energy a year
- Environment and Climate Change Strategy under development with targets for emission reductions for Council and the community

Managing our coast

- Coastal protection works underway at Collaroy-Narrabeen beach
- Re-nourished Collaroy-Narrabeen beach with 45,000m³ of sand from Narrabeen Lagoon.

Reducing flood hazards

- Plans finalised for managing flood risks at floodplains at Ingleside, Elanora, Warriewood, Newport, Narrabeen Lagoon, Manly Lagoon and the Manly to Seaforth area
- 805m stormwater network upgraded.

Domestic waste contract

- New contracts for collection, processing and disposal of waste that is more efficient and will divert 70% of our household waste away from landfill
- Nearly 300,000 new bins delivered to households and old bins collected and recycled ahead of the new collection service.

Environment		Social		Economic		Civic	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging	Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation

Health and recreation

We support our community to be healthy and active by providing high quality, inviting places to gather and enjoy the outdoors. Our recreation spaces increase opportunities for physical activity and active play.

Development of policies and long-term strategic plans guide the provision and management of open spaces and recreational facilities to meet current and future needs of our community. Each year over 55,000 activities are booked on our open space areas and sporting facilities are allocated across a range of sports. Every day, we plan and manage spaces, people and programs to maintain the safety and amenity of our 21 beaches.

Progress against this priority over the last 12 months is below with more information on the service pages.

Beach buildings upgrades

- Improvements completed at South Curl Curl and Collaroy Surf Life Saving Clubs and Fishermans Beach Hut and works underway on North Narrabeen Rock Pool amenities
- Planning well advanced for new Surf Life Savings Clubs at Mona Vale and Long Reef.

Connecting all through inclusive and active play

- The new inclusive Berry Reserve playground at Narrabeen as well as upgrades to playgrounds at Tania Park, Balgowlah are complete
- Works on the new synthetic playing surface at Lionel Watts Oval is underway.

Sports buildings upgrades

- Improvement to Warriewood Rugby Park and amenities at Forest Playing Fields complete
- Planning finalised for amenities upgrade at LM Graham Reserve with works in 2019/20.

Connecting our community - Coast

Walk and cycleways

- 5.8km of Coast Walk complete including 2km this year in Mona Vale, Warriewood and Narrabeen
- 32km of cycleways /share pathway completed including nearly 2km this year in Dee Why, Warriewood, Newport, Mona Vale and Collaroy.

Sportsgrounds

- Sportsfield at Newport Oval, Beacon Hill Oval, St Matthews Farm, Rheub Hudson and Denzil Joyce Ovals renovated and minor returfing at other sites to improve the playing surface
- A new, full-sized playing field at St Matthews Farm by reconfiguring existing fields
- Lighting improvement making training more enjoyable and evening competition games possible at various locations
- A new synthetic sportsfield at Lionel Watts Oval nearing completion.

Environment		Social		Economic		Civic	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging	Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation

Planning for the future

We use our planning controls to create better places for our residents to live and for people to work and play. Sustainable precincts with greater connectivity, leads to greater sustainability, innovation, economic and social outcomes.

Progress against this priority over the last 12 months is below with more information on the service pages.

Development of a new Local Environmental Plan (LEP)

- Associated studies and Local Strategic Planning Statement underway to inform the LEP which is expected to be finalised in 2021.

Frenchs Forest hospital precinct

- Technical studies (traffic and transport) to develop the precinct plan and create a vibrant new town centre next to the hospital is under development.

Ingleside precinct

- A bushfire evacuation study is under development by the Department of Planning, Industry and Environment. This will establish the capacity of the existing road network in the event of an emergency and the development potential of the precinct.

Housing strategy

- Preliminary studies underway with the strategy not expected to be finalised until 2021.

Implementation of affordable housing

- A draft affordable rental housing scheme has been prepared for exhibition with rezoning documentation for Frenchs Forest in 2019.

Environment		Social		Economic		Civic	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging	Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation



Community, arts and culture

We enhance our public places and community cohesion through social services, arts and creativity.

Council facilitates a wide range of social and community services to build social capital and enhance the health and wellbeing of families. Progress against this priority over the last 12 months is below with more information on the service pages.

Youth program

- Six major live music events at the Northern Beaches PCYC, with 3,850 young people attending.

Youth wellbeing hub

- Avalon Youth Hub is operational providing vital services to young people and their families in our community
- Over 800 free and confidential counselling sessions by the Adolescent and Family Counselling Service provided to young people and their families
- Regular parenting workshops held throughout the year.

Youth friendly spaces

- Contracts awarded and work is almost complete on a new skate park at Lionel Watts, Frenchs Forest.

Mona Vale performing arts centre

- Feasibility study complete
- Agreement to release funds to the Department of Education to support development of a facility at Mona Vale Primary School.

Connecting communities - art trail

- Coast Walk Strategic Plan finalised to guide the delivery of high quality public artworks along the Coast Walk
- Process to engage artists and procure artworks underway.

Barrenjoey performance space

- Construction of the facility at Barrenjoey High School is underway and expected to be completed in late 2019.

Creative art space - north

- Locations for new creative spaces identified Mona Vale Administration building and Avalon Golf Club House
- Creative Space North working group established to plan the space.

Warriewood Valley community centre

- The Heather Nelson Community Centre site confirmed as the location of the new facility and planning underway.

Environment		Social		Economic		Civic	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging	Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation

Creating vibrant centres and supporting business

We encourage vibrant town and village centres. Activated places which foster a sense of community, nurture small business and local employment; and reflect our character and heritage.

Specialist services are provided in place co-ordination, economic development and tourism. Fostering collaborative partnerships and programs between local businesses and key stakeholders that strengthen social, cultural and economic vibrancy. Town and village centres are managed and maintained through provision of regular cleaning and waste removal. Progress against this priority over the last 12 months is below with more information on the service pages.

University presence

- Establishing a university on the Northern Beaches is under consideration as part of the Frenchs Forest Hospital Precinct.

Health precinct at Frenchs Forest

- Technical studies (traffic and transport) to develop the precinct plan and create a vibrant new town centre next to the hospital is under development.

Brookvale

- Technical studies (employment and transport) to develop the precinct plan so Brookvale continues to thrive as an employment centre as well as a place to live is under development.

Dee Why Town Centre upgrade

- Streetscape improvement complete in Howard and Oaks Avenues, this includes new pavements, more trees and plants, new furniture and upgraded drainage and lighting.
- Planning for works in Redman Road underway.

Manly laneways

- Minor works completed at Whistler Street Carpark and plans developed for improving Market Lane.

Economic development

- Delivered events supporting business including sponsoring the Northern Beaches Local Business Awards
- Seaforth activation plan complete and Newport activation plan under development
- Destination management plan under development.

Environment		Social		Economic		Civic	
Protection of the Environment	Environmental Sustainability	Places for People	Community and Belonging	Vibrant Local Economy	Transport, Infrastructure and Connectivity	Good Governance	Partnership and Participation

Connected transport

We create a safe, inclusive and connected community through our transport network, infrastructure and active travel links.

Improving the transport network on the Northern Beaches will deliver better environmental, economic and social outcomes for our community. Council has continued to collaborate with key agencies including NSW Department of Planning, Industry and Environment, Transport NSW and Roads and Maritime Service to get the best outcome for the community on major infrastructure projects. Progress against this priority over the last 12 months is below with more information on the service pages.

Mona Vale Road upgrade - Terrey Hills/Mona Vale

- Design complete and works underway to widen the road and provide additional lanes on Mona Vale Road from Harvey Road to Powderworks Road.

East/West Transport Options

- Investigations underway to improve public transport on Warringah Road via a rapid bus transit system between Dee Why and Chatswood.

Wakehurst Parkway Flood Mitigation

- The study is well advanced with data collection and modelling complete and the development of options underway.

Transport Strategy

- Transport strategy finalised and into implementation
- Walking strategy finalised and 15km of new or improved footpath and shared pathways complete.

Warringah Road upgrades - Frenchs Forest

- Works well advanced – upgrades on Frenchs Forest Road and Naree Street complete, pedestrian overpasses in place as well as shared pathways, and tunnelling commenced for the underpass
- Continue to liaise with local residents to mitigate the impacts of construction works.

B-Line and local connections

- 2.36 million additional passenger trips on the B-Line for the 12 months from May 2018 to April 2019
- Expansion of the on demand service transporting commuters to and from B-line stops at Narrabeen, Mona Vale and Warriewood
- Pedestrian bridge at Warringah Mall underway and Manly Vale Carpark opened.

Beaches Tunnel Link

- Submission by Council on 30 November 2018 on the tunnel design in support of the project subject to enhanced public transport options and minimising impacts on local residents
- Awaiting release of the Environmental Impact Statement for the project.

Environment		Social		Economic		Civic	
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Northern Beaches Council - building our future

Our corporate vision - Delivering the highest quality service valued and trusted by our community

Northern Beaches Council is a new organisation. Creating the new organisation following the merger is a major program of work as we also focus on maintaining and improving existing service levels to the community. We are working hard to generate efficiencies and savings in our operations. Progress against this priority over the last 12 months is summarised below with additional information on the service pages.

Our people

- 80% of Council employees live and work on the Northern Beaches
- Programs delivered to support staff and drive a culture of high performance
- 16 human resources policies harmonised (three into one) and a new remuneration and reward framework introduced.

Attracting investment

- \$1.165m from the NSW Government's Stronger Communities Fund to complete Tania Park playground, Berry Reserve lighting and foreshore works at George Street Avalon
- \$170,000 to complete St Matthews Farm playing fields upgrade from The Australian Sports Commission's Community Sport Infrastructure Program
- \$200,000 to complete the upgrade of Marine Parade, Manly from the Department of Planning, Industry and Environment's Metropolitan Greenspace Program
- \$75,250 to complete the Warri Reserve and Cross Street Reserve playground upgrades from the Department of Family and Community Services' Social Housing Community Development Fund

- \$18,000 to complete the Dee Why Lagoon Biodiversity Protection Project from Greater Sydney Local Land Services
- \$24,000 to complete Middle and Oxford Creeks weed control from the NSW Department of Planning, Industry and Environment's Crown Lands Funding Program
- \$44,275 for Manly and Mona Vale cemeteries from the Office of Environment and Heritage for Heritage Activation and Historical Walking Tour.

Reinvesting savings

- \$29.5m in annual recurrent efficiency savings estimated to have been achieved by 2019/20
- Retained the Domestic Waste Management Charge at 2017/18 levels, with savings of \$90 for 80 litre service for residents of former Manly and Pittwater.

Improved services

- Single library card for the Northern Beaches
- A new waste collection contract to improve resource recovery and create efficiencies
- Improvements to online services including monthly progress reporting of capital works
- Reviews of many other services across the organisation to improve delivery.

Advocating for the Northern Beaches

- Northern Beaches transport strategy to improve the way we move around the Northern Beaches
- A rapid public transport service between Dee Why and Chatswood and for the Mona Vale Road corridor
- Further improvements to the B-line
- State government road improvements.

Environment		Social		Economic		Civic	
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