# Year in review



#### Message from the Mayor

What a 12 months! With ongoing challenges from the COVID pandemic and several natural disasters, 2021/2022 continued to test us all on many levels requiring resilience and adaptability.



Through all this though, Council remained focused on delivering services, programs, and activities, (in many cases online or virtually), to support the entire Northern Beaches community.

These challenging events did little however to stifle our progress against Council's delivery program. Over \$76.9m of capital works have been completed. I am extremely proud that we were able to complete the new Mona Vale Surf Club, featuring elevated glass pavilions to showcase the stunning views, along with Aboriginal art integrated into various aspects of the building and its outdoor spaces. The \$10m project has increased capacity for all in our local community and helps serve the club (serving our local community and its visitors) for many decades to come.

With the lifting of the lockdown restrictions, Council was quick to deliver several events to drive visitation back to our town centres, reinvigorating local businesses and lifting the spirits of the local community. We held the first mass participation event in NSW after the lockdowns, with the Sun Run attracting over 4,300 participants. Likewise, Taste of the Beaches and Play Manly brought thousands of visitors back to the beaches and delivered big financial boosts for businesses.

In a first of its kind in NSW, we delivered an innovative library service with the introduction of a custom-built Creative Library at your Manly Library. The space not only provides opportunities for our community to connect and learn with local artists through exhibitions, but also provides an opportunity for the community to explore their own creativity in a welcoming and accessible space. It's pretty cool. Council's outstanding efforts in delivering key infrastructure projects was recognised with the Excellence in Infrastructure Stormwater NSW Award 2021 for the upgrade to the Manly Beach stormwater asset. This highprofile project in a sensitive location at Manly, involved Council and the community working together to ensure a fantastic result for the beach aesthetic and a significant reduction in stormwater pollution discharging into the ocean. Win and Win for our community.

Another great achievement for Council was the recognition by Dementia Australia for all the work we are doing to become a Dementia Friendly organisation. We are the first council in Sydney to receive this recognition, and it is a significant step towards creating a more connected community.

If 2021/22 has taught us anything, it is that nothing much dampens the spirit of the Northern Beaches community and that together we can rise to any challenge. I am confident that the work we have done in planning, preparing, and delivering services focused on supporting the wellbeing and economic prosperity of our community, has strengthened our resilience and ensured our continued growth for generations to come. Thank you to you for your personal contributions to the community. And a big thanks to all of our Staff on behalf of the elected body and the community we serve. Its been a massive challenge the likes of which very few will understand. You have all excelled and it is appreciated.

Michel Ky

**Michael Regan** Mayor



#### Message from the Chief Executive Officer

Like most organisations we started 2020/21 feeling the drain of the ongoing pandemic and restrictions. We were also tested by a series of unprecedented rain events that severely impacted our community.



While our Incident Management Team was well prepared, the frequency and ferocity of storms left a trail of destruction. I am proud of the swift response from our crews, clearing and cleaning to make safe our public spaces.

Through all this, Council was focussed on the safety and well-being of our community and local businesses. We ensured access to our open spaces and beaches by developing a COVID Summer Action Plan (that became the government's template on how to keep public spaces open). We maintained connection with the community by pivoting to a Library2U home delivery service.

This was so we could play a significant and positive impact on the mental and physical well-being of our community.

We established a Business Support Service - cutting the red tape to streamline Council services and importantly filling the gap with clear advice on how to access the different support offerings from the Federal and State government.

Since the start of the Pandemic, Council has provided \$41m in financial support for our community, with rates relief, removing outdoor dining fees, direct grants and much more.

It was tough and stretched the Council, but we recognised that to achieve our strategic outcomes we needed to be a strong financially sustainable Council.

This year Council continued its commitment to act on climate change and creating a net zero carbon future. To date we have exceeded our 2040 target to reduce corporate emissions by 60%, slashing emissions by about 80% well ahead of schedule. The steps taken to achieve these results were recognised with our Council winning the prestigious national Cities Power Partnership Renewable Energy Achievement Award. In June 2022 Council adopted the Northern Beaches Resilience Strategy. This strategy aims to build the collective resilience of our community by responding to short and long-term shocks and stresses which include planning for coastal protection, responding to rain events, and longerterm planning such as improving housing affordability and management of climate impacts through planning decisions.

I'm proud that we continue to be recognised as industry leaders with over 40 award recognitions in this year, demonstrating the depth and capability of our workforce.

In December 2021, the community elected a new Council. I would like to congratulate the Councillors who were reappointed and welcome the new members. One of the key roles of the incoming Council was to review the Community Strategic Plan (CSP) and set Council's priorities for the next four years. This involved a review of CSP 2028, tapping into community research and feedback captured in the last five years. The result is a revised CSP 2040, with a 20-year focus which was adopted by Council in June 2022.

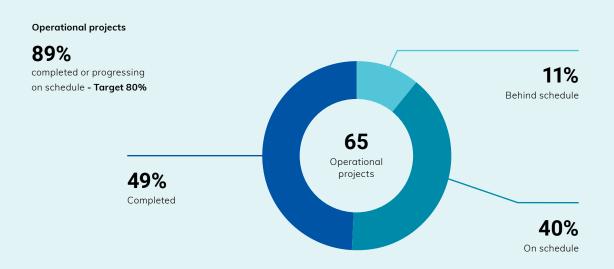
I would also like to take this opportunity to acknowledge and thank the outgoing Council of 2017-2021 for their leadership in enhancing services Council provides to the community.

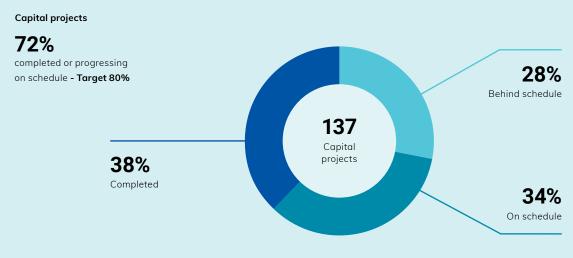
It is clear to me we have the right people and processes in place to continue our journey of adaption and transformation to face both current and future challenges with confidence. Together we can withstand, adapt, and most importantly thrive.

Ray Brownlee PSM Chief Executive Officer



Annual performance measures





Council adopted the Northern Beaches Resilience Strategy - Withstand. Adapt. Thrive in June 2022. This Strategy aims to build the collective resilience of our community to a range of shocks and stresses now and into the future.

Council responded to several significant challenges this year including COVID, and major storm events in December 2021 and March 2022. Council worked with various government and community groups to minimise the impact on our community and enable a faster recovery. Effective partnerships and systems help ensure resilience, and this year this included:

- ongoing facilitation of the Local Emergency Management Committee, which comprises all emergency services and supporting agencies across the Northern Beaches
- participation in multi-agency training exercises including bush fire and Manly Dam emergencies
- continued improvement of the Emergency Operations Centre (EOC) through a NSW Government Backbone Emergency Operations Centre grant.

Development of a new Emergency Preparedness tool on the Council website now enables our community to identify and understand local threats, and provides resources on how to prepare, respond and recover from emergencies.

The 'Climate Resilient Materials for Infrastructure Assets (Practice Note 12.2)' was launched in November 2021. This is a professional industry guide to help councils respond to climate change by extending the useful life of assets, reducing maintenance costs, and switching to low carbon infrastructure. Council coauthored the industry guide with Dubbo Regional Council and the Institute of Public Works Engineering Australasia.

Council adopted a new Asset Management Strategy and Asset Management Plan in June 2022. This ensures our assets are managed responsibly for the long term, for climate change adaptation and resilience. We also commenced a Climate Change Risk Assessment on our operations, assets, and services to improve our risk management.



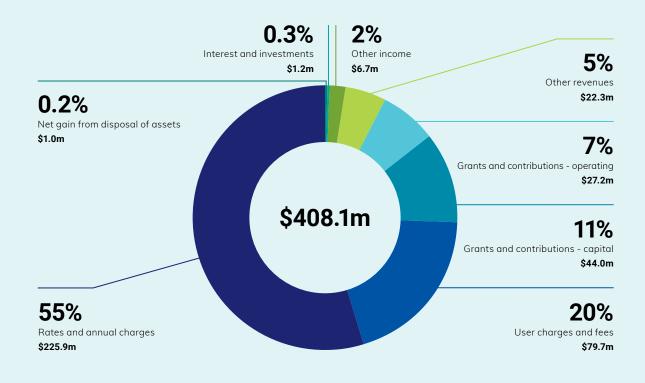
Council's Net Operating Result for the 2021/22 financial year was a \$61.1m surplus, or \$17.7m if grants and contributions received for capital expenditure purposes are excluded. We delivered a capital works expenditure program of \$76.9m and repaid \$5.0m in loans.

We have met all financial and asset performance benchmarks set by the Office of Local Government.

Our financial results over the past three financial years were significantly reduced by the impact of COVID pandemic restrictions on operations and the support measures in place for the community. The net cost of the COVID pandemic in 2021/22 was \$12m including losses due to service impacts along with small business and community support packages. Income was significantly higher than the previous year while operating expenses decreased (income 🕈 \$42m (12%); operating expenses  $\downarrow$  \$19m (5%)). While income was impacted by the closure and reduced use of Council facilities due to COVID restrictions, this was offset by a number of favourable items including \$71m in grants and contributions (\$25m higher than the previous year). Expenses included lower legal fees (\$8.5m) as the previous year included additional costs for the settlement of legal proceeding and lower community subsidies (\$3.3m) as the prior year included a COVID rates notice subsidy.

Council provided support to the community including relief for tenants and waiving of outdoor dining and merchandise fees. Expenditure was adjusted to provide capacity to respond to the pandemic and retain our long term strong and sustainable position. The Delivery Program adopted by Council in June 2022 is focused on recovery and rebuilding our working capital into the future to support the resilience of the organisation to, again, sustain unexpected events into the future.

Council's Financial Statements 1 July 2021 to 30 June 2022 contain more detail on our financial position. Income



Operating expenses



Leading and empowering our community to live sustainably and protect biodiversity. We tackle complex environmental challenges related to climate change, population growth, consumption, and waste.

#### Environment

Protection of the Environment

Social

Places for People

Community and Belonging

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivity

#### Civic

Good Governance

artnership and Participa

#### Key achievements 2021/22

#### Adapting to climate change

Council adopted the Northern Beaches Resilience Strategy - Withstand. Adapt. Thrive in June 2022. This Strategy aims to build the collective resilience of our community to a range of shocks and stresses now and into the future.

The 'Climate Resilient Materials for Infrastructure Assets (Practice Note 12.2)' was launched in November 2021. This is a professional industry guide to help councils respond to climate change by extending the useful life of assets, reducing maintenance costs, and switching to low carbon infrastructure.

Council adopted a new Asset Management Strategy and Asset Management Plan, which ensure our assets are managed responsibly for the long term, for climate change adaptation and resilience.

#### Advancing sustainability

Nearly 13,000 people participated in sustainability education sessions, plus another 700 customers came to explore environmental resources at our Environment Centres.

The community Solar Conversations program was launched, providing for 140 personal conversations with residents to assist them in their solar journey. Over 1,500 new solar installations were reported in the Northern Beaches area this year, including at three schools.

#### Managing aquatic environments and stormwater

To keep the stormwater network operating effectively, this year 850m of pipelines were remediated, 40 pits were reconstructed, 200m of pipes and culverts were upgraded, and 8,200m of pipes were inspected by CCTV.

Important recovery works were undertaken at various points throughout the year to help counteract the flooding and overland flow damage caused by major weather events including selected beach scraping, coastal landslip, and geotechnical inspections.

Council's project 'Manly - Safe and Beautiful Once Again' won the Project Award at the Stormwater NSW Awards. This project removed an unsightly broken pipe from the beach and replaced it with a modern underground Gross Pollutant Trap system, which significantly reduces stormwater pollution into the ocean.

#### Biodiversity management and community action

Council's Bushland management program worked on restoring bush and riparian areas across more than 1,000ha at 260 sites. Over 7,400 local native plants were planted, increasing the extent and quality of habitats for many threatened species.

Invasive Species staff responded to 330 customer requests relating to weeds and pest animals while Bushland Management Officers responded to customer requests for hazardous trees, bush fire hazard complaints and environmental damage reports in bushland reserves.

Our community has also been very active with over 400 people volunteering 4,500 hours in Bushcare, community nurseries and the Friends of Cabbage Tree Bay. We support our community in being healthy and active providing inviting places to use to enjoy the outdoors. These projects also increase opportunities for physical activity and active play.

#### Environment

Protection of the Environment

**Environmental Sustainabilit** 

Social

Places for People

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivity

#### Civic

Good Governance

artnership and Participat

#### Key achievements 2021/22

#### Upgrading open spaces

Council's commitment to developing accessible and attractive open spaces has been recognised by the peak industry body in awarding Park of the Year for Lionel Watts Reserve within Frenchs Forest Showground. This park has been transformed from a large underused open space to a vibrant and inclusive park that promotes greater recreation and social connectivity within the community.

#### Enhancing sporting facilities

This year an agreement was reached with NSW Government to share access to two school sports fields at the Northern Beaches Secondary College campuses at Cromer and Freshwater. These fields are now available to the community for local sport.

Council provided \$100,000 to eight sporting groups through the Sport and Recreation Infrastructure Grants helping fund improvements in a range of facilities, clubhouses, and tennis court lighting.

A sportsground amenities audit was completed and will guide development over the next 10 years to make our amenities female and family friendly, as well as inclusive and accessible.

#### Keeping everyone safe at the beach

Our beaches were popular with nearly 10 million visitors this year. With safety as a top priority, there were 317,444 preventative actions by Council lifeguards and volunteer lifesavers, as well as 1,372 rescues and 4,045 first aid cases.

To improve surveillance, additional portable Lifeguard Huts were installed at North Steyne and South Curl Curl beaches while at Shelley Beach, an emergency duress alarm was installed to allow for faster response to emergencies.

#### Creating vibrant commercial centres

Works throughout the year kept our commercial areas safe and attractive with maintenance of paving, gardens, seating, and other furniture. Extra seating was also installed in a variety of locations from Terrey Hills to Balgowlah to Palm Beach.

St David Avenue Park in Dee Why was rejuvenated with new seating and landscaping, creating an attractive place to wait for the bus. The timber boardwalk also provides access to new public amenities in the adjacent Carlyle Building on Pittwater Road.

With funding from two Greener City Grants, advanced trees were planted in areas with minimal tree canopy in commercial and industrial areas in Brookvale, Roseberry Street Balgowlah, and Condamine Street Manly Vale.

#### Managing urban trees

This year over 8,600 trees were planted in public spaces across the Northern Beaches, and an additional 128 were provided to the community as plant give aways. We also managed over 700 applications to remove or prune trees on private land, with Council requiring a new tree be planted for each one removed.

We also responded to over 7,000 community requests regarding trees on public land, with over 1,200 resulting from storm events. Audits of street trees were completed in Narrabeen ward to identify risks and to reduce tree failure. Future planning is also being addressed in a Tree Canopy Plan which is in preparation for the Northern Beaches.

#### Delivering on our Priorities Planning for the future

We are planning holistically with the community for a future that is liveable and sustainable, protects our environment and neighbourhoods, and is supported by infrastructure and local jobs.

Environment

Protection of the Environment

Social

Places for People Community and Belonging

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivity

#### Civic

Good Governance

Partnership and Participa

#### Key achievements 2021/22

#### A strategic approach

The Local Housing Strategy was adopted by Council in April 2021 and approved by the Department of Planning and Environment in December 2021. The Strategy will enable more diverse and affordable housing at our strategic and local centres such as Frenchs Forest, Brookvale and Mona Vale.

We also continued implementing our 20-year Local Strategic Planning Statement which sets out our holistic and strategic approach to land use across the Northern Beaches. The full report is in the Statutory Returns in this report.

Local Environmental Plan in development

Work is progressing on the new Northern Beaches Local Environmental Plan (LEP) and Development Control Plan (DCP) to provide the key rules for future planning and development replacing Council's current four LEPs and DCPs.

A LEP/DCP Discussion Paper was exhibited from June to September 2021. Almost 400 submissions were received, emphasising the community's desire to protect the natural environment, retain unique local character and ensure that the right type of housing is in the right place. Other feedback reflected expectations that Council will be a leader in sustainability, address the climate emergency, and require that new buildings be welldesigned and resource efficient.

#### Planning our places

Several planning tools will bring life to the new Frenchs Forest precinct. In April 2022 Council endorsed the Frenchs Forest Town Centre DCP, and in May also endorsed the Frenchs Forest Contributions Plan. The Frenchs Forest Contributions Plan has now been forwarded to IPART for review.

Planning the future of our town centres at Avalon, Mona Vale and Manly has been the focus this year.

- The Avalon Beach Place Plan was publicly exhibited in 2021, and community feedback was considered in shaping the final plan, due for Council endorsement in July 2022.
- Development of the My Place: Manly Place Plan through the year has included the vision, principles, and priorities for Manly. This is being further developed following the completion of the Night Time Economy Study.
- A draft framework for the Mona Vale Place Plan was developed following initial community engagement to capture ideas and aspirations for the area.

#### Development assessment

Over 2,400 applications were lodged for assessment this year. This was comprised of 1,797 development applications (DAs), 646 modifications of consent and 19 review of determination applications. To help applicants walk through the process 230 pre-lodgement meetings were held.

With a strong focus on improving customer service and experience, several changes were made this year. A range of processes were digitised or improved for a better online service to the community including:

- DA Pre-Lodgement meetings so applicants can now apply, book, and pay online
- fee calculator now includes a wider range of applications
- online payments for Council-issued Subdivision Certificate applications
- subdivision webpage updates to assist applicants with the use of the NSW Planning Portal.

#### Delivering on our Priorities Community and creativity

We enhance our public places and community cohesion through social services, arts, creativity, libraries, and inclusion.

Environment

Protection of the Environment

Environmental Sustainability

Social

Places for People Community and Belonging

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivity

#### Civic

Good Governance

artnership and Participa

#### Key achievements 2021/22

#### Focus on community needs

Despite the challenges of COVID and adverse weather events during 2021/22, Council continued to provide an array of programs which was well supported with engagement from the community including:

- over 600 people participated in the It Takes a Village program which was launched in April 2022 to inspire and equip the local community to increase social connections across the Northern Beaches
- A Big Ideas Forum, The Kindness Revolution: An evening with Hugh Mackay was held in March at Glen Street Theatre with around 200 people
- an exhibition for International Day of People with Disability featuring an array of artworks showcasing the skills of local students with disability at Warringah Mall Library
- continued collaboration with key housing and community partners on the Northern Beaches Homelessness Interagency and Case Coordination Group
- hosting the second Northern Beaches Suicide Response Roundtable in May 2022.

#### Arts and Culture Programs

The Arts and Creativity Grants provided \$93,177 in funding support to local creatives while the Creative Toolkits workshops provided advice and support. A new temporary gallery was opened in the Mona Vale Civic Centre to complement the Mona Vale Creative studios. The Avalon Creative Space and Curl Curl Creative Space, hosted a range workshops and exhibitions.

The Eramboo Artist in Residence program continued, and a Create at Home program supported local artists and participants through the COVID lockdowns. The new Environmental Art and Design Prize attracted national attention and participation, bringing three high quality exhibitions to Northern Beaches venues.

#### Library Service

In a first of its kind, Council delivered an innovative library service with the introduction of a custom-built Creative Library at the Manly Library. The space not only provides opportunities for our community to connect and learn with local artists and exhibitions but also provides an opportunity for them to explore their creativity in a welcoming and accessible space.

#### New Amenities, Lifeguard facilities and Mona Vale Surf Life Saving Club

The new lifeguard facility and public amenities were opened in Apex Park at Mona Vale, providing an accessible cubicle, a family cubicle, and an ambulant cubicle. The lifeguard facility is now centrally located with stunning views across the beach and the new amenities have improved capacity and accessibility, with additional showers, toilets and provision for baby change facilities.

Within the same precinct, a brand-new fit-for-purpose surf lifesaving club building at Mona Vale was officially opened on 5 June 2022. Set over two levels on 1690m<sup>2</sup>, the spacious and environmentally friendly clubhouse includes a new cafe, restaurant, nippers' facilities, storage for the local board riders club, function space, a first aid room, family change facilities, and improved accessibility. We encourage vibrant town and village centres which reflect our character and heritage. These activated places foster a sense of community, thriving small business and local employment.

Environment

Protection of the Environment

Environmental Sustainability

Social

Places for People Community and Belonging

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivit

#### Civic

Good Governance

artnership and Participat

#### Key achievements 2021/22

#### Northern Beaches Economic Development Strategy

During the year, Council developed a draft Northern Beaches Economic Development Strategy (EDS), to guide decision making to deliver a thriving and sustainable economy over the next 10 years and beyond. The draft EDS has been informed through extensive local business engagement, including a series of one-to-one interviews with range of businesses and education providers, a business survey and number of workshops and briefings with the Economic & Smart Community Strategic Reference Group.

#### Community engagement

Community consultation was undertaken on a total of 130 projects. Significant projects engaged on included:

- Frenchs Forest Town Centre Development Control Plan
- Draft Resilience Strategy Withstand. Adapt. Thrive
- Manly Dam Link Trail
- Planning Our Sustainable Future -Discussion Paper
- Ivanhoe Park (including Manly Oval) Masterplan and Plan of Management
- Wakehurst Parkway Flood Mitigation.

#### Partnerships

A number of major partnerships were delivered including:

- The first year of Council's new partnership with Surf lifesaving New South Wales (SLSNSW) to support the delivery of the State Championships
- VolleyFest
- World Surf League (WSL) Surf Pro.

The SLSNSW Championships and VolleyFest were significantly impacted by the floods at the time with only a small program being able to proceed. World Surf League ran their full Challenger Series and added one round of the World Long Board Championships to the program.

#### **Business Support**

The Business Support Service continues to provide support to our community and has managed 521 cases. Most enquiries have been financial support (Council and NSW Government) for businesses impacted by COVID, as well as changing business restrictions. There have also been a significant number of enquiries for setting up a business on the Northern Beaches, especially home-based businesses, and outdoor permits.

In response to the flood event on the Northern Beaches in March, the business support team visited 21 village/town centres and spoke to approximately 100 affected businesses, offering support. Once government grants were available the team revisited businesses with flyers on flood support available to them.

In March 2022, Council held a business event at Dee Why RSL on the topic of Rethinking Your Business and Build Success in Uncertain Times as part of the NSW Government Small Business Month. This included a workshop run by Realise Business on how to prepare for and manage shocks and stresses, acknowledging the challenges facing our business community in recent times, because of COVID and storm events.

Council launched the Back to Business program in September 2021 to help businesses reopen in-line with the NSW roadmap to recovery. Businesses submitted their ideas through an online form for how Council could support them to re-open under COVID restrictions.

#### Delivering on our Priorities Connected transport

Creating a safe, inclusive, and connected community through our transport network, infrastructure and active travel links. We advocate for better road corridors, public transport and planning for a growing community.

Environment

Protection of the Environment

Environmental Sustainabilit

Social

Places for People Community and Belonging

Economic

Vibrant Local Economy

Transport, Infrastructure and Connectivit

#### Civic

Good Governance

artnership and Participat

#### Key achievements 2021/22

#### Expanding our active travel network

New footpaths, renewing existing footpaths and kerb ramps are paramount for pedestrian safety. We completed 20 new footpaths, improved active travel options, and added 8.4km of footpaths to Council's network.

The Active Travel program delivering projects through the Active Transport and Federal Stimulus funding has constructed four shared paths. Upgrades have been made to approximately 3km of new and renewed road kerb and gutter and 54 pedestrian access kerb ramps to improve access for people with a disability and parents with prams.

#### Responding to storm events

During the February and March storm events Council undertook road closures, installed safety barricades, fixed potholes, flooding and drainage related issues and reinstalled damaged signs. Our team responded to over 5,100 requests including potholes, blocked drains, stormwater and flooding, footpath and roadside maintenance issues. In addition to this the team also responded to approximately 200 landslips and sinkholes managing geotechnical professionals and contractors to clear the road network of debris and maintain a safe transport network.

#### Making our roads safer

Our road (sealed and unsealed) and bridge network is 844km in length. Some of the key projects over the past year included:

- 67 sections of road resurfacing, to a total of 58 streets spanning 13km of the road network at a cost of \$7.84m
- a raised pedestrian and bicycle crossing on Campbell Avenue, Dee Why, making it safer cross to cross
- traffic calming works on Anana Road, Elanora Heights reducing traffic speeds through this school zone area
- funding from the Federal Stimulus School Zone Infrastructure Program, totalling \$8,57m over 18 months, prioritised the development and delivery of road safety infrastructure projects around local schools
- the Australian Government's Black Spot Program targeting specific road locations to reduce the further risk of high frequency crashes occurring.

#### Road safety education programs

This year Council delivered a variety of programs to the community in relation to road safety including:

- engaging with 272 families, for free child car seat restraint checks
- school road safety audits at five local schools with a student population of 2,500
- distribution of the Roads Safety calendar to over 10,000 people from 60 local outlets
- a 'Share the Road' safety campaign to support safer driving by motorists and encourage more people to ride bikes on our local roads to ease traffic and parking congestion
- 'Driving off to a good start' online workshops were run for supervisors of learner drivers.

#### Working with partners to deliver better outcomes

We are proud to work with the NSW and Federal Government to deliver services and improved facilities to our community through one off grant funding received in 2021/22.

#### Grants secured



Australian Government

The following projects are being funded under a grant from the Australian Government:

**\$2,836,664** towards footpaths, cycle ways and road re-sheeting programs funded under the Local Roads and Community Infrastructure Programme.

**\$20,000** from the National Australia Day Council towards making our Australia Day 2022 events COVID safe.



The following projects have secured grant funding and will be proudly funded by the NSW Government and Council:

#### Department of Planning, Industry and Environment

**\$2,137,080** from the Places to Roam program for the Pipeline Active Transport Corridor to provide an off-road connection to encourage cycling and walking between Ku-ring-gai and the Northern Beaches LGAs.

\$1,550,000 from the Places to Roam program for the McKillop Park Boardwalk and Artwork; a stunning addition to the Great Coastal Walk wrapping around the Freshwater headland and connecting existing paths to Curl Curl beach.

**\$799,720** from the Metropolitan Greenspace Program for two projects. Upgrades to the North Harbour Reserve and to the pathway between Bayview and Church Point, improving accessibility and connectivity.

**\$500,000** from the Streets as Shared Spaces Program to reconfigure traffic flow and provide increased space for pedestrian traffic to move safely around the area.

\$342,488 from the Crown Reserves Improvement Fund to fund nine projects including weed management projects at Wakehurst Parkway, Allenby Park, Griffith Park, and Harbord Lagoon. **\$252,230** from the Places to Swim program and **\$149,920** from the NSW Government for the Community Building Partnership Program for the upgrade and expansion of the existing public amenities at Rowland Reserve to be fully accessible and meet the needs of all visitors to the reserve.

**\$165,000** from the Everyone Can Play Program to upgrade Forestville Memorial (Poppy) Park playground and address accessibility and safety issues.

**\$136,000** from the Coastal Estuary Implementation Program for three dune restoration projects at North Narrabeen, Curl Curl, and Dee Why.

**\$80,000** to support digital integration of the Council's IT systems with NSW Planning Portal Online DA Version 2.

**\$50,000** from the Greener Neighbourhoods Grant Program to implement both the Northern Beaches Urban Tree Plan and the Tiny Forest Project.

**\$14,930** from The Festival of Place - Summer Night Fund to deliver a series of family friendly activations, bringing communities together in a COVID safe way.

#### **NSW Office of Sport**

**\$814,442** from the Greater Cities Sport Facility Fund 2021 to upgrade the Cromer 1 synthetic field.

**\$400,000** for a new female change space at Porters Reserve, Newport, also under the Greater Cities Sport Facility Fund.

#### **Department of Communities and Justice**

**\$71,500** to remove graffiti and deliver a series of street art installations across five key identified locations across the Northern Beaches.

**\$2,500** from the NSW Seniors Festival Grants Program to deliver two community expos for seniors that aim to reduce social isolation and increase connectivity.

#### **Other NSW Departments**

**\$72,000** from the Department of Education under the Early Childhood Education Program to fund eight projects including at Brookvale Children's Centre, Manly Community Pre-School, and Narrabeen Children's Centre.

**\$4,999** from Office for Veterans Affairs to construct a war memorial on South Mona Vale Headland, commemorating lives lost in World War II.

**\$2,500** from the NSW Treasury to deliver face-to-face workshops that empower small businesses across the Northern Beaches to prepare for future disruption.

## The following projects have secured grants from outside of Australian or NSW government funding streams:

**\$850** from the Woolworths Junior Landcare Grant to support Belrose Children's Centre with Composting and Worm Farming.



#### National Local Government Customer Service Network (NLGCSN) Awards 2021

• 2021 Customer Service Team of the Year - Northern Beaches Council - Winner



#### LG Processionals, NSW Local Government Excellence Awards 2022

- Customer Experience Voice of Customer - Winner
- Special Project Initiative Northern Beaches Culture Map Live - Winner
- Innovative Leadership Catalyst Towards 2023 Leadership Development and Change Program - Finalist
- Special Project Initiative People Central Project - Finalist
- Risk Management Disclosure App - Finalist
- Innovative Leadership New Strategy and Project Management Framework - Finalist
- Innovative Leadership The Customer Activity Tracker - Finalist
- People, Workplace, Wellbeing - Lit from Within - Finalist
- Partnerships and Collaboration
  Public Space Vision and
  Design Guideline Finalist
- Community Partnerships North Harbour Pre-School and Vacation Care - Finalist
- Community Development Better Together Strategy - Finalist

- Special Project Initiative Artist Books Project - Finalist
- Environmental Leadership
  Net Zero Finalist
- Assets and Infrastructure Glen Street Open Space Masterplan Implementation - Finalist
- Park of the Year Glen Street Open Space Masterplan Implementation - Lionel Watts and Frenchs Forest Showground - Finalist



#### LG Professionals, Australasian Management Challenge 2022

Team HEXAD - Third in NSW
 Highly Commended.



## Academy of Interactive and Visual Arts, Communicator Awards 2022

- Individual Public Service for online video - Rates Harmonisation - Winner
   International
- Individual Diversity, Equity, and Inclusion for online video - Harmony Week -Winner - International
- Design Features/Overall Design for Print Advertising - Glen Street Theatre
   Finalist - International
- Individual Causes and Awareness online video - Narrabeen Lagoon Management -Finalist - International

#### AUSTRALIAN EVENT AWARDS

#### Australian Event Awards 2021

- Sun Run 2021, Northern Beaches Council - Best Community Event (Virtual, Live or Hybrid) - Winner National
- Taste of the Beaches Best Live or Hybrid Public Event - Winner National



#### Australian Government, National Awards for Local Government 2021

• Creativity and Culture Award - Library 2U - Creating vibrant and cohesive communities through the Arts - Winner



#### LG NSW, Local Government Week Awards 2021

- Youth Week Awards Most Innovative Youth Week Program 2021 - Winner
- Leo Kelly Arts & Culture Awards -Daryung: Collaboration between North Side Aboriginal Artists & Council - Finalist
- Silver Local Sustainability -Towards Net Zero Northern Beaches - Highly Commended



#### **NSW Department Of Education**

- Manly Community Preschool recognised as exceeding the National Quality Standard under the National Quality Framework
  - National



#### NSW Public Libraries Association Awards 2021

Innovation in Outreach Services Award
 Library 2U - Highly Commended



#### Building Designers' Association of Australia (BDAA) Awards 2021

• Currawong Cottages Refurbishment Project - Heritage Buildings Adaptive Reuse - Winner



#### Tripadvisor Travellers' Choice Awards 2021

 Manly Scenic Walkway (co-owned with National Parks) - Top 10% of Attractions Worldwide - Winner



#### Stormwater NSW Awards for Excellence 2021

- Excellence in Infrastructure Awards
  Manly Safe and Beautiful Once Again - Winner
- Excellence in Infrastructure Award -Two Birds One Stone - Flood free properties and Cleaner beach at Newport - Runner Up



#### Australian Childcare Alliance (ACA) -Early Childhood Learning Awards 2021

- Environmental Program Excellence -Narrabeen Children's Centre - Winner
- Large Metropolitan Service Narrabeen Children's Centre - Finalist
- Sustainability Excellence Narrabeen Children's Centre - Finalist
- Inclusive Practices Excellence Dee Why Children's Centre - Finalist
- Being a Good Sport Program Excellence -North Harbour Children's Centre - Finalist



#### The Climate Council, Cities Power Partnership Climate Awards 2021

- Renewable Energy Achievement Award - Northern Beaches Goes Renewable - Winner
- Energy Efficiency Achievement Award -Energy Audit and Implementation - Finalist



#### Keep Australia Beautiful NSW Sustainable Cities Awards 2021

- Circular Economy Let's Go Swap and Go - Winner
- Renewable Energy Northern Beaches goes Renewable Highly Commended



#### NSW Government Sustainability Advantage Program

 Commitment to Sustainability in our Community - Silver Partnership -Highly Commended



#### NSW & ACT IPWEA Engineering Excellence Awards 2021

 Construction Projects less than \$500,000 - Richard Road, Scotland Island offshore road and drainage construction works - Winner



#### Voice Project's Awards 2022

 Change Champion Award recognising exceptional improvements in work practices and employee engagement over time - 2022 employee survey results - Winner



## Parks and Leisure Australia Awards for Excellence 2022

Park of the Year Award - Glen Street
 Open Space Masterplan Implementation
 Lionel Watts Reserve and Frenchs
 Forest Showground - Finalist



#### **Glen Street Theatre**

#### 84

Events

### 28,072

Participants

#### Highlights

- Melbourne International Comedy Festival Roadshow and Ahn Do
- Adventure Film Series
- A Big Ideas Forum, The Kindness Revolution: An evening with Hugh Mackay

#### Libraries

## 548

Events

#### 11,699 Participants

#### Highlights

- Makerspace workshops
- Senior's festival
- Youth led events
- School holiday programs
- Online delivery of HSC lecture series •
- Online story times .

#### Community, Arts and Culture

553 Events

#### 71,214 Participants

#### Highlights

- It Takes a Village program inspire and equip the local community to increase social connections
- An exhibition for International Day of People with Disability
- Annual Youth Week
- Youth Advisory Group (YAG) members and Council • staff supported the inaugural Have Your Say Day
- Annual Seniors Festival
- International Day of the Volunteer
- Ask a Curator Day •

#### Waste Education

#### 22 Events

#### Highlights

- Let's Go 'Swap and Go' coffee cup system
- Launched the 'Watch your waste' community dashboard
- Launched the Northern Beaches Reuse and Recycling map
- School uniform recycling program 'Worn Up'

#### Environmental and sustainability education

**12,994** Participants

#### Community

#### Highlights

- Citizenship Ceremonies
- Picnic in the Park
- Palm Beach Wine Garden ٠
- ANZAC Day
- PLAY Manly

- International Women's Day
- Open Air Cinema
- Remembrance Day
- Christmas Carol's
- New Year's Eve Fireworks
- Make Music Day
- Festival of Place

#### **Road Safety Education**

#### 9

Events

150 Events

Highlights

• Events included:

- Bags to Richs

- Avalon Car Boot Sale

- Second-hand Saturday

- Vinnies Charity Clothing Drop-off day

• Water savings with local small to medium

the Australian Energy Foundation

• Sustainability Business Network

• Workshops on solar and energy in partnership

enterprise in partnership with Sydney Water

#### 514 Participants

#### Highlights

- Online workshops Driving off to a good start
- School road safety audits
- Child restraint checks
- Share the Road safety campaign

- Taste of Manly
- Australia Day
- Sun Run